# Countryside



Newslette

As the New Year approaches us with hopes anew, here is to wishing you and your family a wonderful year ahead!

## January 2019

#### COMMUNITY TEAM

Robyn Tesnear Community Manager

> Juan Sandoval Landscaper

Gilberto Garcia Maintenance

OFFICE HOURS Monday - Friday 8 am - 5 pm Closed Saturday & Sunday

Office: (559)297-7924 Fax: (559)297-7721 Emergency: (559)903-4739

#### UPCOMING DATES

**January 1** New Year's Day

**January 21** Martin Luther King Jr. Day





PLEASE REMEMBER to write your APARTMENT NUMBER on your check or money order. This will ensure that your payment is posted to the right account. BLACK OR BLUE INK ONLY !!

# **Reminders:**

All Residents have one assigned covered parking stall, and should only park in their own covered stall.

Please do not park in a stall that does not belong to you. Please also remind any visitors that they should not park in assigned stalls.

#### New Emergency Phone Number:

WE HAVE A NEW NUMBER!!

The Countryside Apartments after hours emergency phone number has changed.

The new number is (559) 903-4739. An emergency consistes of Fire, Flood, Sewer Backups and Electrical Issues.

## Should you have a life threatening emergency, please dial 911



You may dispose of your Christmas tree by setting it beside the dumpster. Please do not throw your tree in the trash bins.

We dispose of your trees, please do not leave them inside your patio to die. This creates a fire hazard.



# Love Your Community?

# Let us know!

We are always listening to what our community members have to say. Let's make our apartment community the ideal place to live, we ask that you review us so we can see what we are doing right, and what we can improve on. If you can, take a moment to, review us on Yelp or Google, or apartments.com. We do our best to make this community as great as possible, but we need your help to know what you like and what we can do better.



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# **New Tenant Software/Portal**

Tenant Portal - <u>www.appfolio.com/help/online-portal</u> Tenant Portal (Spanish) - <u>www.appfolio.com/help/online-portal-es</u>



If you have already provided us with your email address, please check your inbox for an activation email to log in to the portal. This new portal will allow you to check your account balance, make payments and schedule maintenance requests all from 1 convenient place!



If you have not provided us with an email address, please send the email address you would like to use for the online portal to countryside@clovisapartmentgroup.com or call 559-297-7924.

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Communi	ty Calendar		Januar	y 🦉	AL CONTRACTOR	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

		1	2	3	4	5
		New Year's Day				
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	<b>21</b> Martin Luther King Jr. Day	22	23	24	25	26
27	28	29	30	31		

Notes:



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